



इंडियन रेलवे कटरिंग एंड टूरिज्म कॉर्पोरेशन लिमिटेड
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD
(भारत सरकार काउधम-मिनी रत्न/ A Govt. of India Enterprise-Mini Ratna)

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दक्षिण मध्य जोन, सिकंदराबाद / South Central Zone, Secunderabad

"CIN-L74899DL1999GOI101707" E-mail: info@irctc.com Website: www.irctc.com

No. 2024/IRCTC/LCS/1/SCZ/Refreshment Room-4/Raipur

Date: 11.03.2025

M/s Kamadhenu Caterers Private Limited
Mahesh Kishanlal Agarwal, Safalya Building
5th Floor, Baburao Parulekar Marg,
Dadar (West)- Mumbai-40028

Sub: Letter of Award for provision of Catering services in/through Refreshment Room at Raipur Railway Station – Reg.

Ref: - E-tender no. 2024/IRCTC/LCS/1/SCZ/Refreshment Room-4 dated 18.11.2024.

With reference to the above, open E-tender has been floated for provision of Catering services in/through Refreshment Room at Raipur Railway station for a period of 05 years. The technical bid & financial bid was opened on 20.12.2024 & 27.02.2025 respectively. It has been decided by the Competent Authority to engage you as Service Provider for provision of Catering services in/through Refreshment Room at Raipur Railway station at an annual license fee of Rs. 43,00,000/- [Rupees Forty-Three Lakhs only] plus applicable GST for a period of Five (05) years. The above engagement of Service Provider is subject to the terms and conditions of bid document.

You are required to convey your acceptance of the terms and conditions of the engagement of the Service provider along with payment of Security Deposit within a period of 07 days i.e. on or before 18.03.2025 and payment of license fee within 15 days i.e. 26.03.2025 from the date of issue of LOA in IRCTC/SCZ as detailed below:

Sl. No	Details	Amount in Rs
1	Annual License Fee	43,00,000/-
2	GST @18%	7,74,000/-
3	Total LF to be paid	50,74,000/-
4	Security Deposit	25,37,000/-

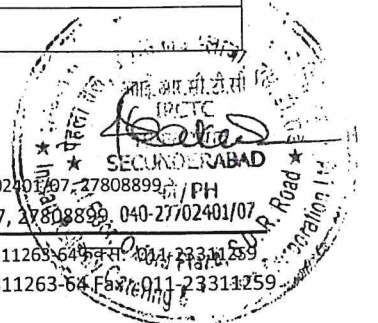
Format of Letter of Acceptance is enclosed as Annexure-A. The Bank account details of IRCTC/SCZ are as under:

Beneficiary Name	Indian Railway Catering and Tourism Corporation Limited
Beneficiary Account Number	00210350000387
Account Type	Current
Bank Name	HDFC Bank
Branch	Lakdi-Ka-Pul Branch
IFSC Code	HDFC 0000021
** Cheques will not be accepted	

Post
12/3

जोनल कार्यालय: पहला तल, ऑक्सफोर्ड प्लाजा, एसरोड .डी., सिकंदराबाद 500003-दूरभाष: 040-27702401/07, 27808899, 040-27702401/07
Zonal Office: 1st Floor, Oxford Plaza, S.D. Road, Secunderabad - 500003 Ph: 040-27702401/ 07, 27808899, 040-27702401/07

पंजीकृत एवं कॉर्पोरेट कार्यालय: 11 वां तल, स्टेट्समैन हाउस, बी -148, बाराखम्बा मार्ग, नई दिल्ली-110001, दूरभाष: 011-23311263-64 फैक्स: 011-23311259
Regd. & Corp. Office: 11th Floor, Statesman House, B-148, Barakhamba Road, New Delhi-110001, Tel: 011-23311263-64 Fax: 011-23311259





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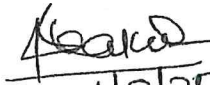
"CIN-L74899DL1999GOI101707" E-mail: info@irctc.com Website: www.irctc.com

- 1) You are required to remit the aforesaid amount strictly as per given timelines to comply with the terms and conditions of the tender and start the Services as per the advice of IRCTC as specified in "clause no:2.2 under Commencement of the License of the Tender Document.
- 2) The data/documents submitted by the successful bidder, in compliance of the eligibility conditions of the tender conditions shall be subject to verification by IRCTC itself or through an agency (expert in Forensic Audit) appointed by IRCTC, for which all necessary documents shall have to be essentially provided by the bidder, if so required. If the successful bidder is found to be ineligible on such verification, the letter of award will be terminated along with the forfeiture of License fee and Security Deposit. In such an eventuality, the successful bidder will also be debarred for 03 years from participating in the future projects of IRCTC.
- 3) The terms and conditions of the tender document form integral part of this Letter of Award.
- 4) You are required to execute an agreement on non-judicial stamp paper of ₹100/- with IRCTC, as per the terms and conditions of tender document within 10 working days from the date of commencement of Services at the unit. Till such time, the LOA shall constitute as a binding document between both the parties.
- 5) It is mandatory to upload details of LOA, engaged workmen, wages payment details, PF & ESI details on monthly basis at www.shramikkalyan.indianrailways.gov.in.
- 6) Staff uniforms as per Annexure-C of the tender document to be strictly adhered to.
- 7) Staff engaged shall be qualified as per clause 9.3; Qualification of Licensees and staff should be deputed for RPL training upon award of license as per clause 9.4.

This issues with the approval of Competent Authority.

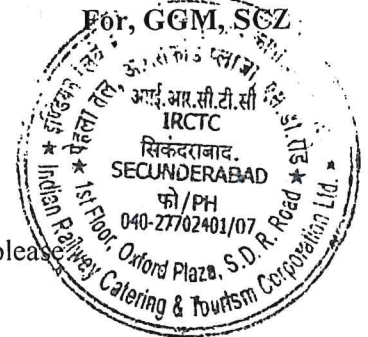
Kindly acknowledge the receipt of this letter.

DA: As above.


(Saroj Kumar Thakur)
Dy. General Manager/CS
For, GGM, SCZ

Copy To: -

- (i) PCCM/SECR/BSP- for kind information please.
- (ii) GGM/SCS/CO - for kind information please.
- (iii) Sr.DCM/SECR/R- for kind information please.
- (iv) AGM/Finance/IRCTC/SCZ - for information and necessary action please.
- (v) DGM/IRCTC/BSP- for information and necessary action please.



जोनल कार्यालय: पहला तल, ऑक्सफोर्ड प्लाजा, एसरोड .डी., सिकंदराबाद 500003-दूरभाष: 040-27702401/07, 27808899.

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Annexure-A

Format for Acceptance of Letter of Award
(To be given of Company/ firm's letter head)

Group General Manager
Indian Railway Catering and Tourism Corporation Limited
South Central Zone,
1st Floor, Oxford Plaza,
S.D. Road, Secunderabad - 500003

Sub: Letter of Award for provision of Catering services in/through Refreshment Room at
Raipur Railway station – Reg.

Ref: Your office letter no: 2024/IRCTC/LCS/1/SCZ/Refreshment Room-4/Raipur Date: 11.03.2025

With reference to above, I/We hereby convey my/our acceptance of the terms and conditions for provision of Catering services in/through **Refreshment Room at Raipur Railway station** and remitting Annual License fees (incl. GST) and security-deposit in favour of IRCTC Ltd payable at Secunderabad through Demand Draft / NEFT / RTGS, the details of which are as under: -

Sl. No	Details	Amount in Rs
1	Annual License Fees	43,00,000/-
2	GST @18%	7,74,000/-
3	Total LF to be paid	50,74,000/-
4	Security Deposit	25,37,000/-

I/We am/are ready to commence services as per advice of IRCTC.

Signature :

M/s :

Name of authorized person :

Date :

Place :

Seal of the service provider :



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